**Assistant Program Director, English Language** **Learners**

Position Description

***Position Summary***

English language Learners (ELL) Literacy Programmatches UConn students with non-English speaking individuals in the local area within a classroom setting. Participants help ESL clients develop English language communication skills. Site Managers are responsible for the overall management and coordination of a designated Community Outreach (CO) program or project. Specific tasks and obligations for each program vary depending on the program; however, the following responsibilities are required of all site managers.

***Major Duties and Responsibilities***

1. **Program Management and Development** 
   * Review mission statement and revise as needed
   * Develop appropriate goals
   * Contact and meet accordingly with site supervisor(s)
   * Serve as a liaison between participants and site supervisor(s)
   * Implement service activities that meet the self-identified needs of clients; create appropriate materials, engage participants in service delivery, and access external resources as needed
   * Communicate and meet regularly with designated CO staff member and site supervisor(s)
2. **Volunteer Management** 
   * Recruit, screen, train and support volunteer and work study participants
   * Prepare participants through orientation and training workshops to achieve program’s objectives; organize meetings, develop training materials, and facilitate activities
   * Provide ongoing monitoring and supervision of participants
   * Communicate regularly with participants regarding scheduling, transportation, activity planning, payroll, and other related program functions
   * Recognize participants for their contributions
   * Organize opportunities for participants to reflect on their experiences
3. **Administrative Tasks** 
   * Attend all related CO meetings, trainings, seminars, and workshops
   * Manage any financial or other resources including budgeting, purchasing, and tracking
   * Collect and update data related to programs, membership, and service hours
   * Schedule and monitor transportation
   * Represent CO at University classes, meetings, or events
   * Perform other related duties and activities to support the program and the Office of Community Outreach, as needed
4. **Program Participation**
   * Site Managers are expected to participate in their program on a regular schedule as decided with their staff supervisor

***Qualifications***

1. **Minimum Qualifications**:
   * Strong interest in and commitment to community service
   * At least one year related experience working with ESL clients in tutoring or other capacity
   * One semester or more of related experience in a leadership and/or supervisory position
   * A strong appreciation for, as well as willingness to work with and support, demographically diverse and traditionally underrepresented and oppressed groups (e.g. race, cultural, gender, ability, and sexual orientation)
   * Ability to positively represent CO to the University and external community
   * Proficient interpersonal, relationship, and partnership building skills
   * Ability to effectively convey oral and written communication
   * Strong organizational and administrative skills
   * Demonstrated basic knowledge and skill in the use of personal computers and basic software programs such as Microsoft Office Word and Excel
   * Ability to work independently, assess programmatic needs, and develop creative solutions
   * Capacity to facilitate individual and group supervisory meetings including conflict resolution/problem solving
   * Willingness to work irregular and flexible hours including evenings and weekends
   * Student must not be on academic probation and maintain academic standing in accordance with the Department of Student Activities Student Leader Eligibility Policy (less than a 1.8 semester GPA for 1-23 credits, or less than a 2.0 semester GPA for 24+ credits)
2. **Preferred Qualifications:**
   * At least one year experience with ESL Family Literacy Program
   * One year related experience in a leadership and/or supervisory position
   * Excellent computer skills with an emphasis on Microsoft Office Word and Excel

***Commitment***

* + Full academic year commitment is required
  + Participation in CO training in August the week before Fall Semester begins
  + 10-12 hours per week; exact hours and schedule will fluctuate and are flexible to student’s academic schedule

*The University of Connecticut is an Equal Opportunity Employer and supports all state and federal laws that promote equal opportunity and prohibit discrimination. In keeping with our commitment to build a culturally diverse community, the University of Connecticut encourages applications from women, veterans, people with disabilities and members of traditionally underrepresented populations.*